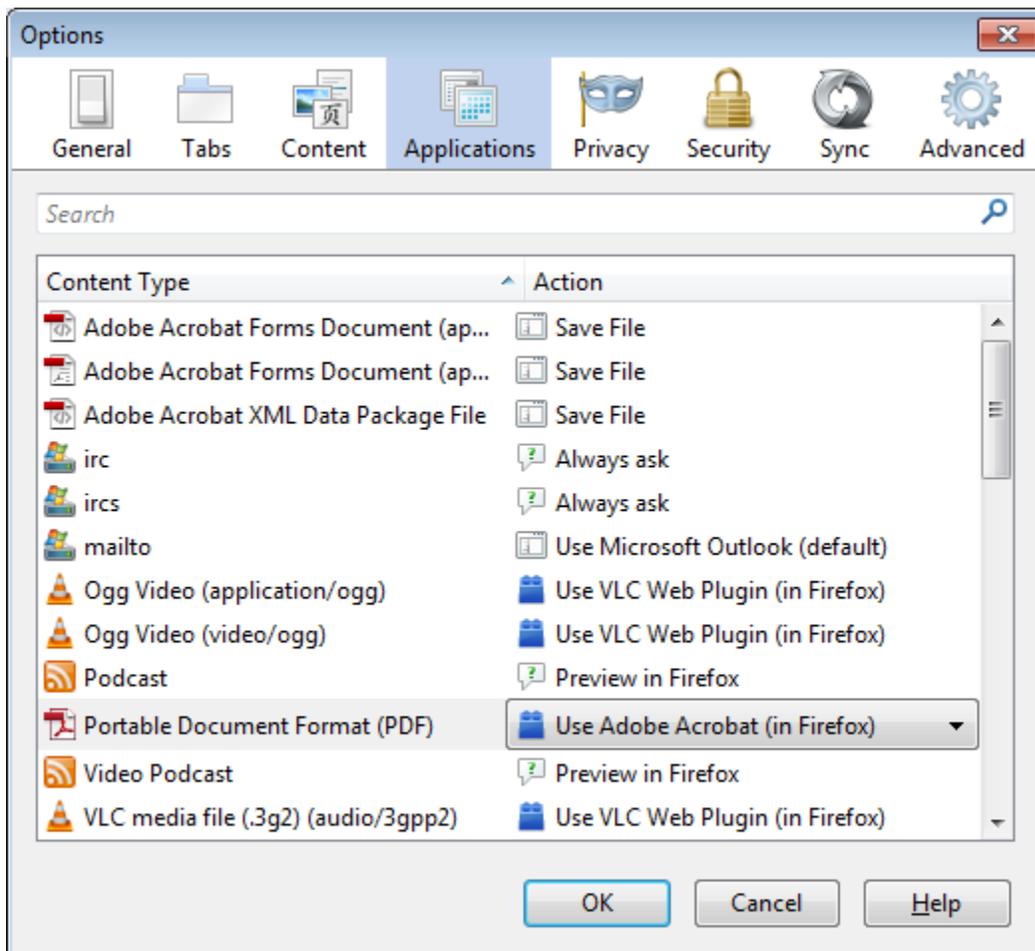


Setting Changes for FIREFOX

The following setting update is needed in order for Firefox to perform properly with the BSA E-Filing System. If this change is not made, you will receive error messages indicating “You must login to the application” when trying to submit your filings.

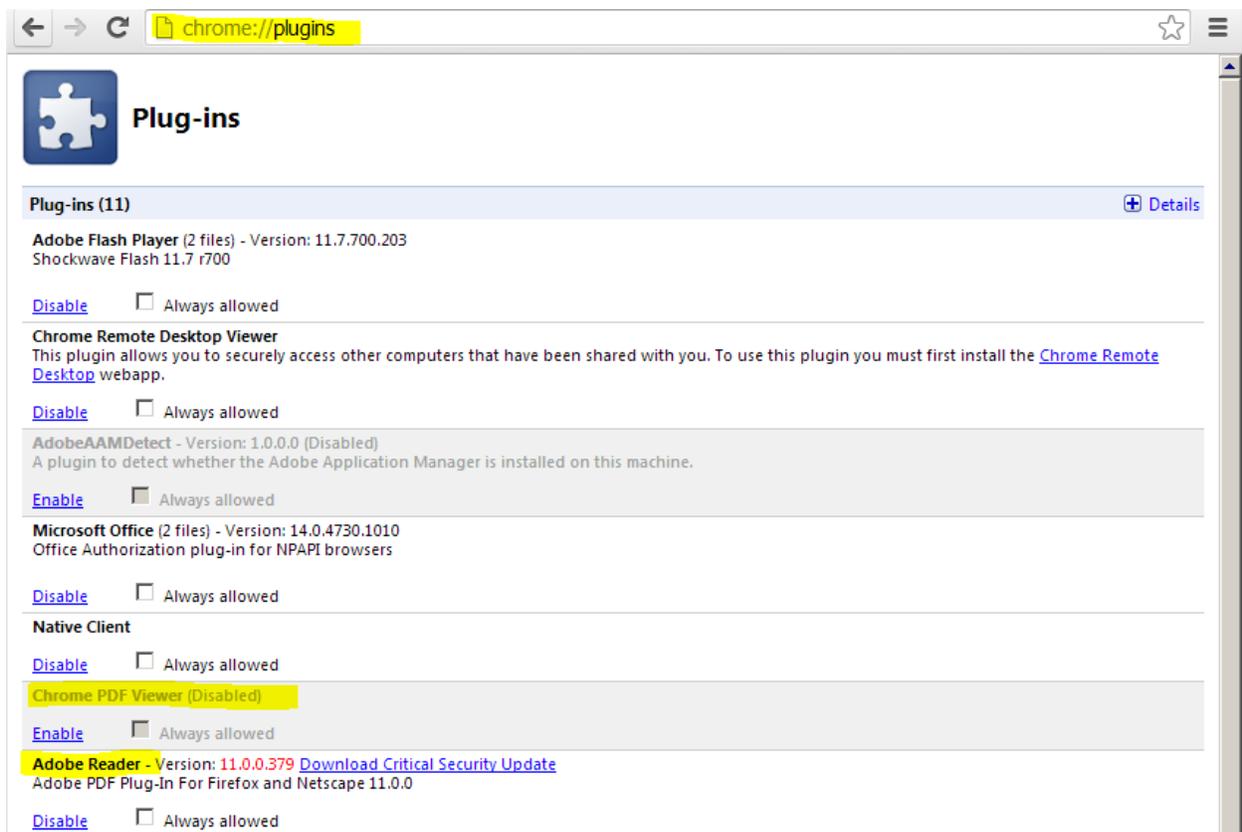
1. With Firefox open, go to Tools, Add-Ons and validate the Adobe Acrobat PDF/Adobe PDF plug-in is available and enabled. If it is not available, please [Download Forms Reader](#) and install to enable the plug-in.
2. Once the plug-in install has been validated go to Tools, Options, Applications and select the option to Use Adobe Acrobat (In Firefox) for the Portable Document Format line as shown below:



Setting Changes for CHROME:

The following setting update is needed in order for Google Chrome to perform properly with the BSA E-Filing System. If this change is not made, you will receive error messages indicating “You must download the latest version of Adobe” when trying to display our PDF’s.

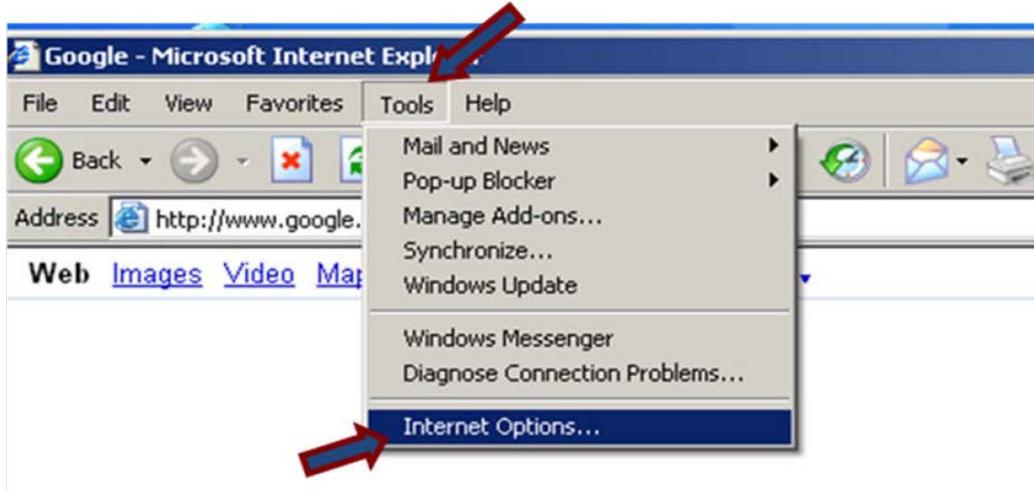
1. Ensure you have downloaded and installed the Adobe Reader. [Download Forms Reader](#)
2. In the Chrome address bar, type `chrome://plugins`
3. Disable the Chrome PDF Viewer.
4. Enable the Adobe Reader plugin as shown below.



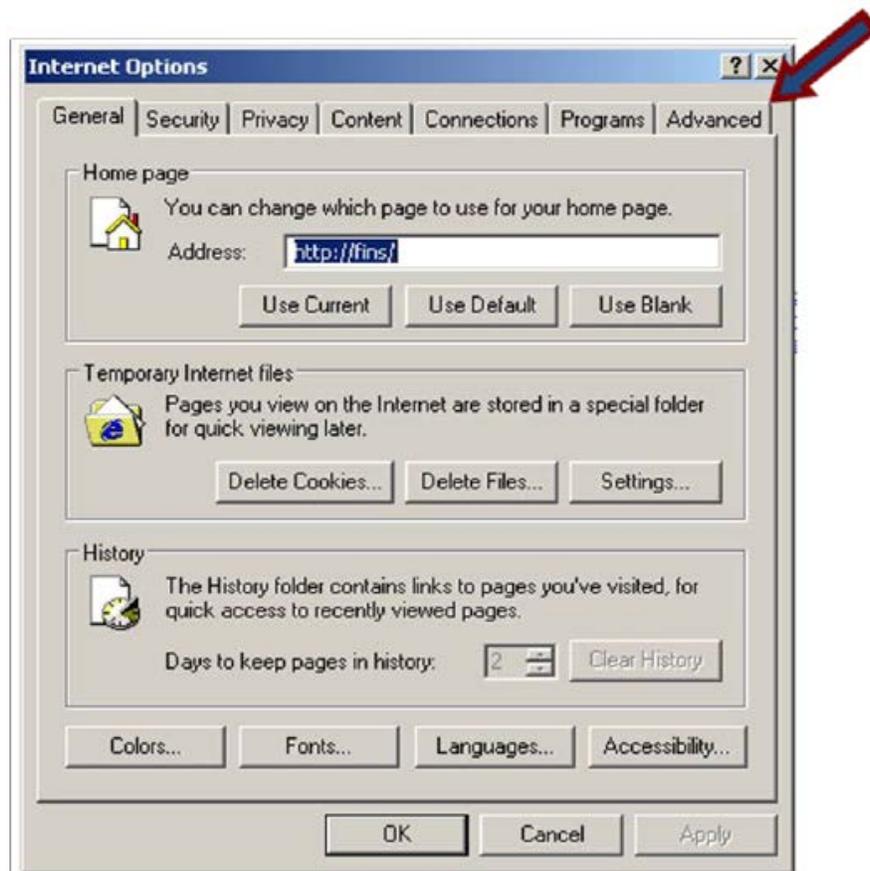
Setting Changes for Internet Explorer - Enabling TLS 1.0

Please follow the steps below to enable TLS 1.0:

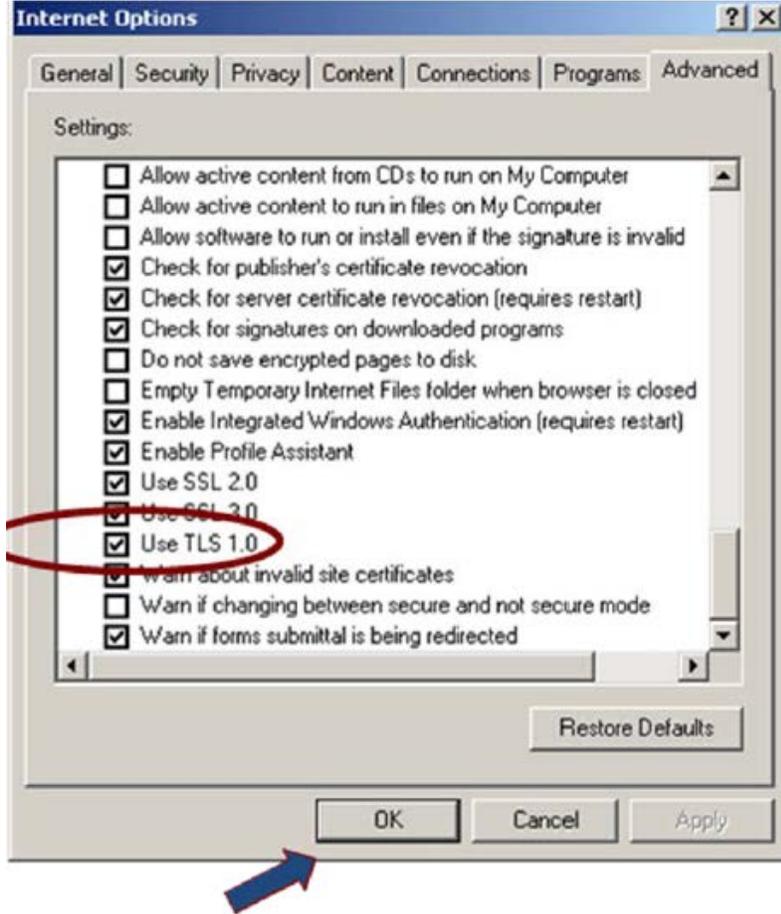
1. Open your Internet browser
2. Click on the Tools Menu and select Internet Options –



3. Once the Internet Options opens, click on the Advanced tab –



4. Once the Advanced Tab has been selected, scroll down until you see **Use TLS 1.0** -



If the check box is blank, check it. If the box is already checked, you are all set.
Click OK. At this point, you are done.

If you could NOT access the screens above, you will need contact your system administrator for assistance.

If you or your system administrator has any questions, please contact the BSA E-Filing Help Desk at 1-866-346-9478 (option 1) or via email at BSAEFilingHelp@fincen.gov. This change MUST be made on your side no later than 15 Apr 2011.